



AHMED AYYAD

IT SUPPORT SPECIALIST (SOFTWARE & SYSTEMS)

CONTACT ME

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www.moodeey.com

Al Rashidiah
Al Mathar Ash Shamali
Riyadh, Saudi Arabia

LANGUAGES

ARABIC (Native)

ENGLISH (Professional)

LATEST PROJECTS

www.pureherbsegypt.com

www.moodeey.com

www.royalhousee.com

SOCIAL MEDIA

/ahmed.sh.ayyad

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PROFILE

Senior IT Specialist with over 20 years of experience in IT support, with a strong focus on software systems, troubleshooting, and website management. Proven ability to diagnose and resolve complex software and system issues, manage IT environments, and deliver reliable technical solutions. Experienced in supporting users, maintaining systems, and working in international environments. Currently seeking an IT Support or IT technician position in Germany.

CORE SKILLS

- Software Troubleshooting & Support
- IT Support & Helpdesk
- System & Application Support
- Website Management (WordPress, OpenCart, CMS)
- User Support & Problem Resolution
- System Installation & Configuration
- Basic Networking & Hosting Management
- Graphic Design

PROFESSIONAL EXPERIENCE

IT MANAGER & SPECIALEST - Jawaher Art Gallery. Saudi Arabia

- Provided IT support and resolved software and system issues for daily operations.
- Installed, configured, and maintained computer systems and applications.
- Manage and maintained company website.
- Ensured a stable IT infrastructure and business environment.

IT SPECIALIST - Nova Alteqnia Industries. Saudi Arabia

- Provided IT support and troubleshooting for software, systems, and applications.
- Maintained IT infrastructure to ensure system stability and optimal performance.
- Managed and regularly updated the company website and digital platforms.
- Provided user support and efficiently resolved technical issues.

NETWORK TECHNICIAN & PC MAINTENANCE – Freelance. Saudi Arabia

- Provided technical support for computers, mobile devices, and networks.
- Diagnosed and repaired hardware and software issues.
- Maintained systems and ensured reliable performance.
- Supported website development and management for clients.

WEBSITE DESIGNER AND DEVELOPER - Arab Host Company. Saudi Arabia

- Developed and managed websites for clients.
- Maintained web servers and ensured high system availability and reliability.
- Provided technical support for web related issues.

HARDARE MAINTENANCE MANAGER - Self Employed. Egypt

- Diagnosed and resolved hardware and system issues efficiently.
- Ensured the efficient operation and performance of IT equipment.

Microsoft Software trainer - Magic Diamond Company. Egypt

- Delivered training on Microsoft Office applications to engineering students.
- Assisted users in understanding software and enhancing their computer skills.